

# ADAPTING RELATIONSHIP-BUILDING FOR THE VIRTUAL WORLD

Michael Hughes, Networking Guru, Founder and CEO of Networking for Results

January 11, 2023 12:30 p.m. ET









# The 2<sup>nd</sup> Wednesday of the month 12:30pm eastern

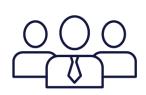
- ☐ Feb 8 Data Science for Consultants with Ron Schwartz
- ☐ March 8 Women of Consulting with Jennifer Smith
- ☐ CMC Ontario Annual Member Awards Celebration (In-Person Events)
  - ☐ GTA Celebration & Awards Night Thursday, January 19, 2023
  - □ EOC Celebration & Awards Night Thursday, January 26, 2023
- ☐ Feb 28 Converge Networking, featuring John Gelder and Joyce Basse





WHY JOIN?

### MEMBERSHIP CONNECTS YOU







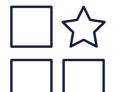
CONSULTANTS











VISIBILITY

DIFFERENTIATE







**CMC-Canada Renewal** 

#### Keep your membership active!

CMC-Canada values you as a member and we hope you will continue your participation with the association.

Check out the whole process

How-To Renew Video



#### Member access to benefits, including:

International certification, Advocacy, TN Visa & Affinity

Ontinuing Professional Development

CPD - Need to submit?

Simply have your total CPD hours handy and enter into the "CPD 2022" field, easy.





### How to Participate

- Participant controls in the lower left corner of the Zoom screen
- You will be muted for this call, for portions of this call we may unmute.
- To ask a question Type the question into the chat tool or raise your hand to ask a question directly.
- We kindly ask that you turn your Video on if you are able to. We want to see your smiling faces!
- This session will be recorded
- A copy of the presentation will be available after the event.



#### ABOUT OUR PRESENTER

#### Michael Hughes

- ☐ North America's Networking Guru
- □ Chief Executive Officer at Networking for Results
- International networking and relationship-management expert
- ☐ 23-year corporate career





# ADAPTING RELATIONSHIP-BUILDING FOR THE VIRTUAL WORLD

Leveraging technology to build powerful, productive and profitable relationships.











### Networking 3.0 - New Paradigm

Benefits of a virtual world.

Technology as a relationship-building resource.

Face-to-face as AN option as opposed to THE option.

# Success, in business and in life, is all about relationships.

## Networking

The intentional process of creating & developing relationships from initial contact to ultimate outcome

## The Relationship Factor

Foundation of the human condition

Process vs activity

Skill-based

## **Relationship Drivers**

Trust

Value

Contribution

Context

### **Communication Conundrum**

Types

Constraints

Objective

# Networking in a Brave New World

Face-to-face

Email

Social networks

Video conferencing

## 1. Face-to-Face

Same, but different

Energy of human contact

Psychological hiccups

## 2. Email Communication

Objective

Quality

Context

Relationship-focused

### **Online Communication Basics**

Spelling, grammar, punctaution

Sentence structure

Bias for brevity

Human-ized

#### **Words Matter**

Share, contribute, support, help, add, invest, give, value, trust, serve, assist, privilege, aid, participate, love, provide, deliver, supply, guide, sustain, opportunity, advantage, benefit, provide, present, aid, offer



#### POLL

# Rate your online communication skill level

- ☐ HIGH it's now one of my primary relationship-building skills.
- MODERATE I use it to enhance my relationship-building, but not enough.
- LOW I use online communication mostly to share info.
- I hadn't thought about this.



# 3. Maximizing Online Networks for Fun & Profit

- Clarity
- Courage
- Create engagement
- Commitment
- Collaboration

# 4. Video Conference Communication

Be there

Be reachable

Be brave

Be collaborative

## Virtual Marketing Plan

- Expand your perspective of face-to-face networking.
- Increase your email/social network communication skills.
- Implement a social network strategy.
- Leverage the virtual meeting environment.
- Use a structure to manage and maximize relationships.

### Online Network Business-Building eBook

35 pages filled with step-by-step instructions, as well as templates, scripts and self-assessments.

Includes proven strategies and a practical structure to consistently build online relationships.

# Value-added resource info@NetworkingForResults.com





# Your Questions

Type your questions into the chat





#### WHAT'S UP NEXT

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- Now Available What's Up Wednesday <u>recorded sessions</u>
- CMC-Ontario <u>Presentation Library</u> PDF download of all past sessions





# THANK YOU



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