

**Annual General Meeting
of the Canadian Association of Management Consultants
4:00pm June 2, 2020
Online Portal**

Call to Order

1. Call to Order

Leigh Harris, Chair of the Board, called the meeting to order at 4:04pm

The agenda, minutes of the 2019 annual meeting and the full audited financial statements of December 31st, 2019 are available on the CMC-Canada website.

2. Confirmation of Notice of Meeting, Quorum and Proxies

Leigh Harris advised that the notice of the meeting was distributed to all members and that a quorum was present. There were 117 members, carrying a total of 119 votes. 37 of these are proxy votes.

3. Approval of Minutes of Annual General Meeting, April 2019

Motion: "That the AGM Minutes from April 2019 be approved as presented"

Moved by Gordon Gunn, **Seconded** by Dwight Mihalicz **Carried**

4. Board Report

Leigh Harris presented the Board Report

It is my sincere pleasure to address you today on behalf of your National CMC Board. For all members, new and returning – welcome and thank you again for taking the time today to be with us.

I'd like to take a moment to gratefully acknowledge the contributions of all of our volunteers who generously give of their own time, in their busy lives, in unprecedented times, to advancing the profession of management consulting here in Canada, across every province, in chapters and globally through ICMCI.

COVID-19 dominates our reality and living through a pandemic, challenges us as professionals, people and communities in every way. I'd like to acknowledge the front-line workers, those who support them and those who have helped and answered the call of governments and communities to assist in any way they can.

I would also like to thank our National Office and staff for their unwavering dedication to adapting, pivoting and continuing to strive to provide the membership with value and service we have come to expect and cherish.

I will be brief in this address as many of the points I will touch on are available to you through communications materials, C-Notes and found on the website but I'd like to focus on three key themes – now, next and beyond.

Now

External – let me first focus on our members and our membership promise. This seems timely as well given June 4th is international consultant's day. We have a marked increase in our attendance this year and that is a trend in the right direction. Increased engagement and relevance to members is our raison d'être. That is not to say we don't have more to do...next.

Our focus remains on 3 key areas – growing the membership, promoting the designation and elevating the profession. We have ambitious and necessary goals before us and sustaining our operations and association through contingency

and other stability plans will allow us to turn our attention even more acutely to achieving results in these areas. I encourage you to consult the strategic plan 2020-2023 on the website in the about us section.

We continue to make key improvements in our external facing web site, move courses online and completion of some of these activities are expected in the coming weeks. Again, fortuitously we moved in this direction early enabling us to continue certification in the current environment.

We are also seeing continuously improving collaboration between our Certifying Institutes and the National Office and Board – we are very grateful for the volunteers who sit on the Joint Services Committee – instrumental in enabling that collaboration moving forward, without which we will be hard pressed to achieve our collective goals.

Internal - Some key highlights include the departure of Michael Brennan and the appointment of Donna Ringrose as our interim ED. She leads a team of very capable professionals – we have stability and a plan moving forward. This includes contingency plans and scenario planning in the face of these unprecedented times that gives us confidence to maintain our operations as the situation continues to evolve.

In the past year we have moved our National Office to a virtual construct – we are fortunate to have done so, to be ahead of the curve.

Next

This is really where I would like to emphasize a couple of key thrusts.

#1 is driving membership. We must continue to grow. Our industry (in Canada and globally) represents a tremendously valuable economic sector that is growing in multiples. We are afforded a voice with our government and amongst our professional peers and associations – in order to “be louder” and augment our voice we need to add and grow this membership through inclusion and with an unwavering focus. This is one of those collaborative efforts that require all of us – members don’t just join an association or a designation they join others they respect and they want to stand shoulder to shoulder with – every single member is the best source of attracting more members. It is my belief we are up to the task but the time is now – our growth committee, Cis and others welcome contributions and involvement to help us make big leaps this and in the coming years.

I also believe that in order to promote the designation we need numbers, we need an agenda and ambition – this is a next key focus. I’m calling on the membership, those interested in getting involved to reach out to me personally – we will be working with our marketing efforts and enhancing our advocacy thrusts – we have a very opportune window before us between now and the autumn to solidify and mobilize on this.

We are also working and exploring our linkages with ICMCI, standards, consulting indexes and enabling ISO and other certifications to elevate the profession here in Canada. We have tireless volunteers who have been working on this for years – I won’t name any names simply out of fear to leave someone off this illustrious list. This is foundational and structural ground work and infrastructure laid for us now to build upon.

We will also make the necessary adjustments to our bylaws as required to enable our operations and profession and will undertake a focused assessment this year to propose these adjustments as required.

We have ensured at the national board level, a robust and truly inspiring succession plan and welcome Chris Carter and Phil Symchych and look forward to our new Atlantic representative after their AGM later in June. We also thank Bruce Anderson, Ralph Ramekerrysingh and Steven Parker for their continued support as they step down from the board and back into on-the ground and continued contributions to the membership.

Beyond

We have the team, the strategy, plans but now we need to stretch and deliver – going beyond the simple numbers and challenging and inspiring ourselves and others to be bold – the pace of change has never been faster and yet it will never again be this slow. I personally believe that we represent in many ways the workforce of the future – professional management consultants practicing in sole proprietorship, as small and medium sized enterprises and in large multi-

national and global firms. The thirst for ethical, professional, transparent and value-contributing practice is insatiable and it continues to rise – let’s continue to raise the bar and leading the next wave.

5. Report from CMC-Global

Dwight Mihalicz, Chair of CMC-Global and a member of the Ontario Institute, brought greetings from CMC Global community and presented information on their strategic priorities, programs, and services. He thanked CMC-Canada for their support of CMC-Global and their leadership on the global stage.

6. Presentation and approval of Audited Financial Statements

As Treasurer, Gordon Gunn provided an overview of the financial statements and the Auditor’s Report for the period ended December 31, 2019.

7. Appointment of Auditors

Motion: “That the firm Welch, LLP be appointed the Association’s Auditors for the fiscal period January 1 to December 31, 2020”

Moved by Jame Healy, **Seconded** by Sean McFarland **Opposed: 1 Carried**

8. Nomination Committee

Mike Watson, Chair of the Nominations Committee submitted his report which Leigh Harris read to the members.

This year we had one Director-at-Large position open for nomination. Ralph Ramkerrysingh was the incumbent. A general call to the membership for nominations was issued on April 20, 2020. Two nominations were received. Ralph Ramkerrysingh and Chris Carter. An election was held between May 11 to May 25. 188 Ballots were received and Chris Carter, CMC was elected as Director-at-Large.

The following will serve as the Board of Directors for the Canadian Association of Management Consultants until the 2021 Annual General Meeting. Atlantic Canada Institute will be naming a Board Representative following their AGM on June 24th, who then be presented to the Board on June 29th.

Leigh Harris – Chair
Tim Wildman – Vice Chair
Mike Watson – Past Chair
Gordon Gunn – Treasurer

Sophie Lemieux – l’Ordre des administrateurs agréés du Québec
Craig Mackay – Ontario Institute
Warren Thompson – Manitoba Institute
Phil Symchych– Saskatchewan Institute
Noreen Irvine – Alberta Institute
Jame Healy – British Columbia Institute
Chris Carter– Director at Large
Tim Kist – Director at large
Terry Ansari - Public Member

9. Installation of Officers and Directors’ and Oath of Office

Sean McFarland read the Oath of Office:

It is my pleasure and privilege to officially install the Officers and Directors of the Canadian Association of Management Consultants.

These individuals, who have agreed to serve on the Board of Directors, have dedicated the coming year to work on behalf of the membership, the Institute and the general public, whom we all serve.

Oath of Office

Do you each solemnly promise, in the presence of those assembled here, that you will, to the best of your ability, faithfully perform all the duties and obligations pertaining to the office you are assuming, and that you will conform to and carry out the Rules, Regulations and By-Laws of the Canadian Association of Management Consultants, and that you will always place the interests of this Association before your own?

Is it with full understanding of the responsibility of your office that you offer this pledge?

The Board members present so pledged.

10. Motion of Indemnification

Motion: *“Be it resolved that all payments, acts and privileges of the Board of the Canadian Association of Management Consultants made, done and taken since the last annual general meeting of the members of the Association as set forth or referred to in the minutes of the meetings of the Board, be approved, ratified, sanctioned, and confirmed.*

Moved by Leigh Harris, **Seconded** by Sophie Lemieux **Carried**

11. Adjournment

Motion: *“to adjourn”*

Moved by Tim Kist, **Seconded** by Tim Wildman **Carried**

Meeting was adjourned at 4:43pm